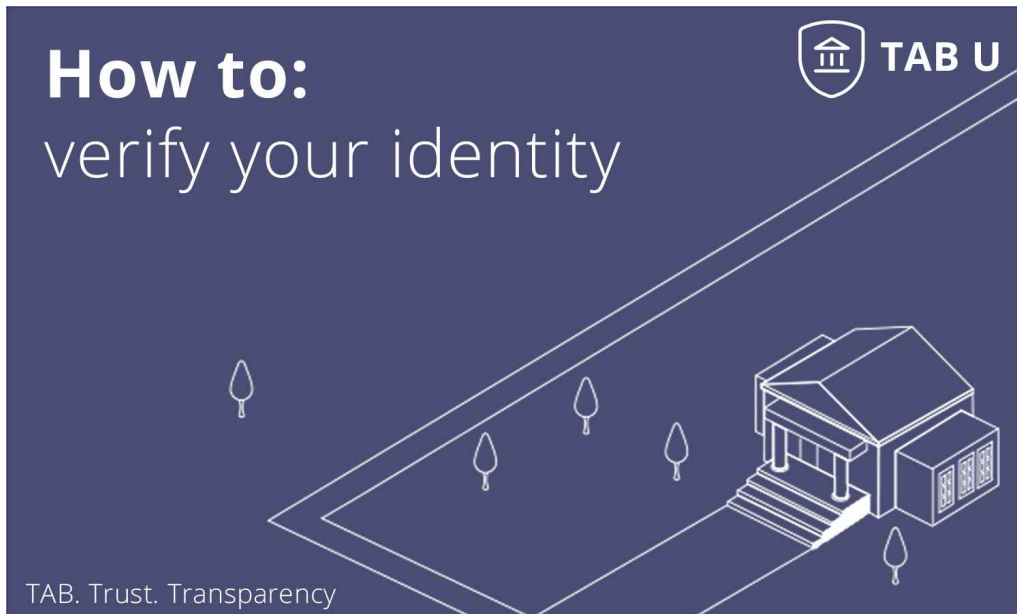


How to verify your identity

How to

12.11.21



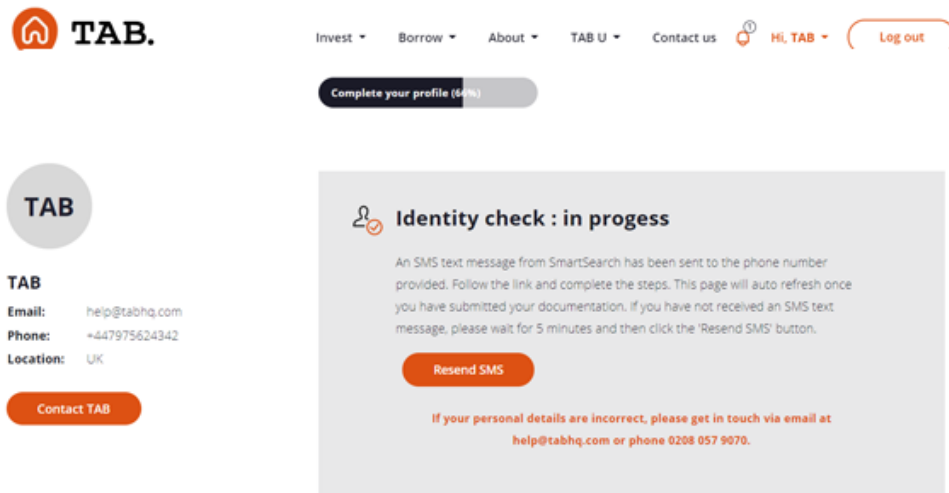
We use third party provide SmartSearch for our customer identity checks. To complete the verification, you will need:

1. a smartphone with a working camera
2. photo ID - passport, driving licence or residency permit. Your chosen document must include your photograph and not have expired.

Follow the verification steps below. If you have any questions or problems onboarding, please get in touch with our investor relations team [here](#).

1. You will be asked to provide:
 - a. your full name as it appears on official documents.

- b. date of birth
- c. current residential address



2. SmartSearch will send you an SMS text message with a link prompting you to submit images of your photo ID and selfie for facial recognition.
3. Simply click the link in the text message. This will load a page in your phone's web browser with instructions for taking a picture of your photo ID.



TAB.

12:48

Messages

AA smartsearchsecure.com

SmartSearch

Step 1 of 3

TAB London would like to verify your identity.


Step 1: Upload the front side of your driving licence:

- Show all 4 corners of the front side
- Do not cover printed text with fingers or thumbs
- Ensure there is no glare and text is visible

Take Photo

Go in

12:50
smartsearchsecure.com



Can all 4 corners of the photo page be seen?

Is all printed text visible?

Is the image clear?

Yes, Continue

No, Re-take

4. When you are ready select **Take Photo** - this will switch on your camera.

5. The technology works best when your document is placed on a well-lit, flat, dark-coloured surface away from direct light which can cause glare. We recommend that you take the photo from directly

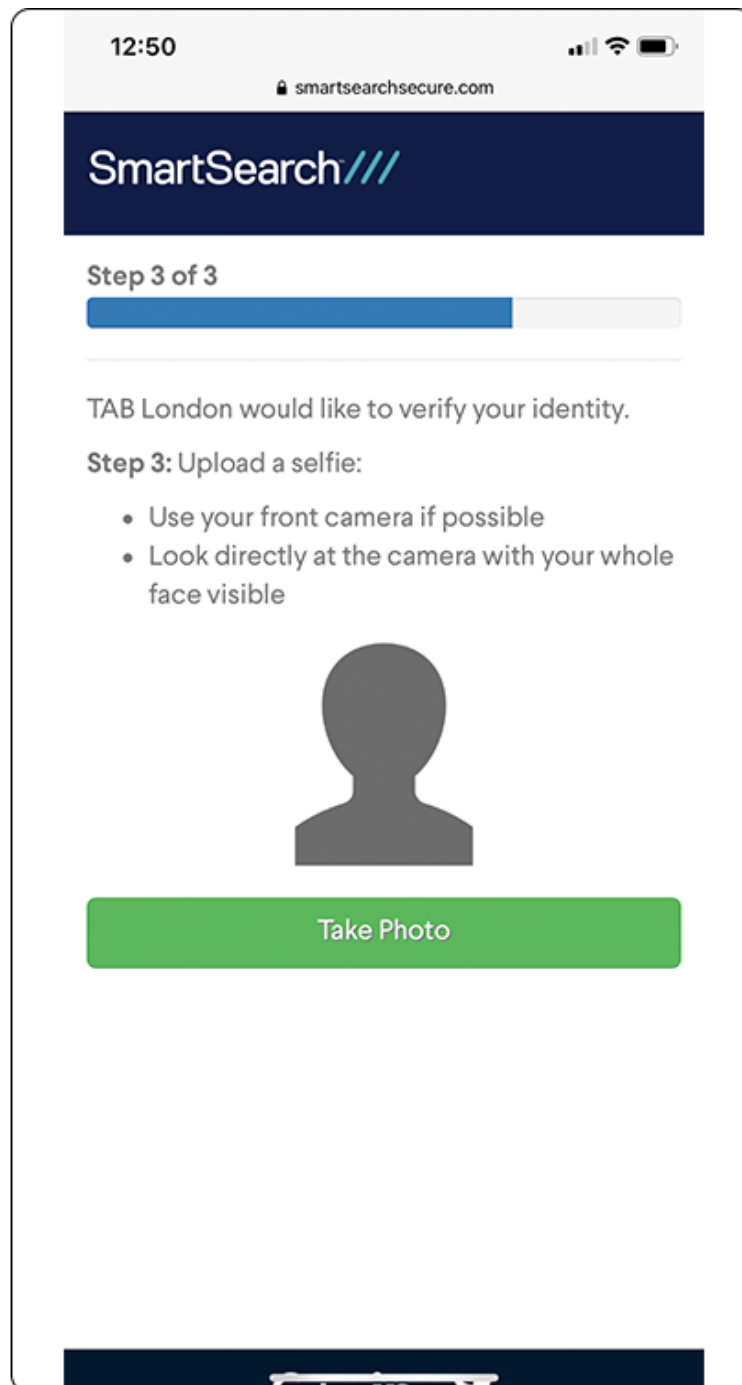
above the document and not at an angle. Do not obstruct or hold the edges of the documents with your fingers.

Please ensure that the photo is:

- clear
- has no glare or reflections
- all the edges of the document are included

6. Ensure you are happy with the image quality before proceeding - if so, select **Use Photo**, if not select **Re-take**.

7. Confirm you are happy the image is clear - if so, select **Yes, Continue** if not, **No, Re-take** and repeat the image capture.



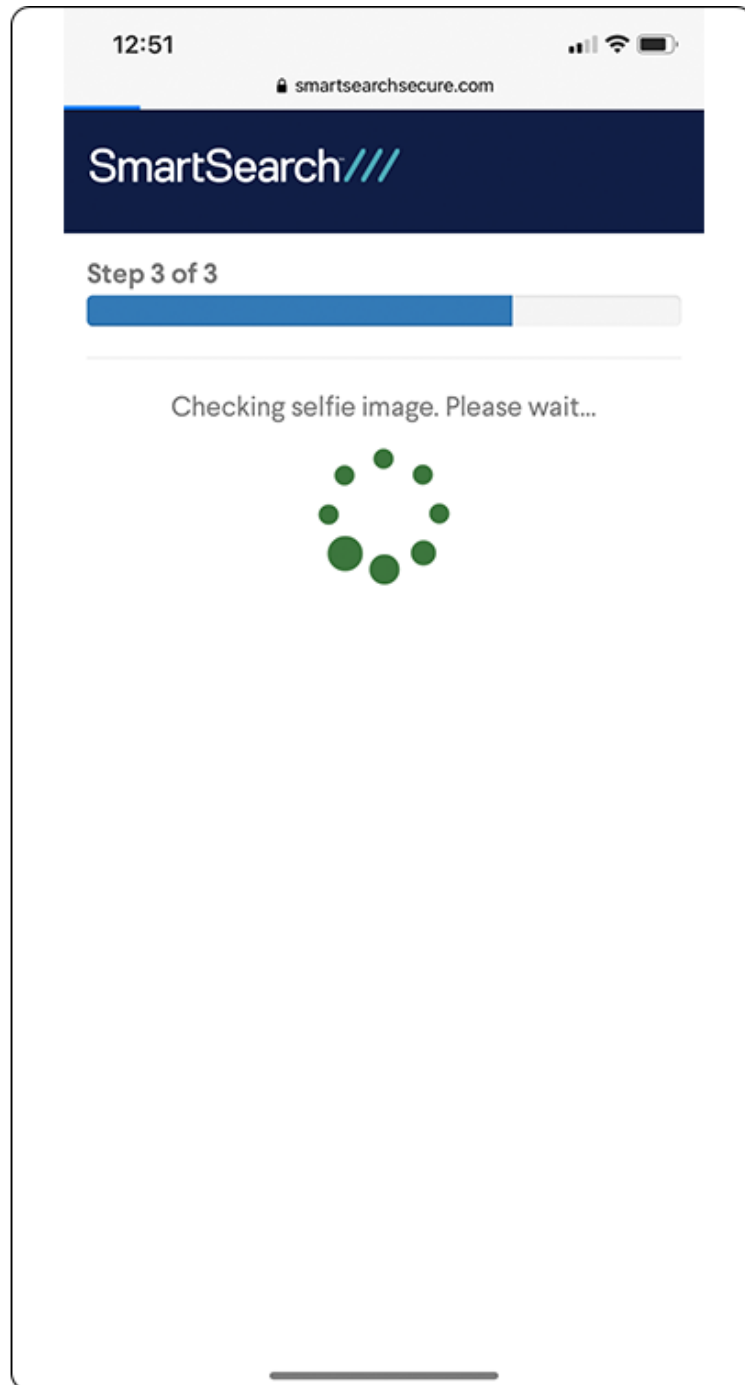
8. Next, you will be taken to a page providing instructions for taking a selfie to verify your identity. When you are ready, click **Take Photo**.

Please ensure you:

- take a live, contemporaneous photo of yourself
- use your front camera
- look directly at the camera with your whole face visible
- remove glasses or hats
- Take against a plain background i.e. wall or door.

9. When you are ready, take a selfie image. As with the document image capture you can also view your selfie and retake if necessary.

10. Confirm you are happy the selfie image is clear. Once you are satisfied, select **Yes, continue**. If you think the image could be clearer, simply select **No Re-take** and repeat the image capture.



- 11. Once you have taken your selfie, you can proceed with your application.

Capital is at risk. Property values can go down as well as up. Borrowers may default and investments may not perform as expected. Interest and income are not guaranteed. Returns may vary. You should not invest more than you can afford to lose. TAB is not authorised by the Financial Conduct Authority. Investments are not regulated and you will have no access to the Financial Services Compensation Scheme (FSCS) or the Financial Ombudsman Service (FOS). Past performance and forecasts are not reliable indicators of future results and should not be relied on. Forecasts are based on TAB's own internal calculations and opinions and may change. Investments are illiquid. Once invested, you are committed for the full term. Tax treatment depends on individual circumstances and may change.

You are advised to obtain appropriate tax or investment advice where necessary. Understand more about the key risks [here](#).

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