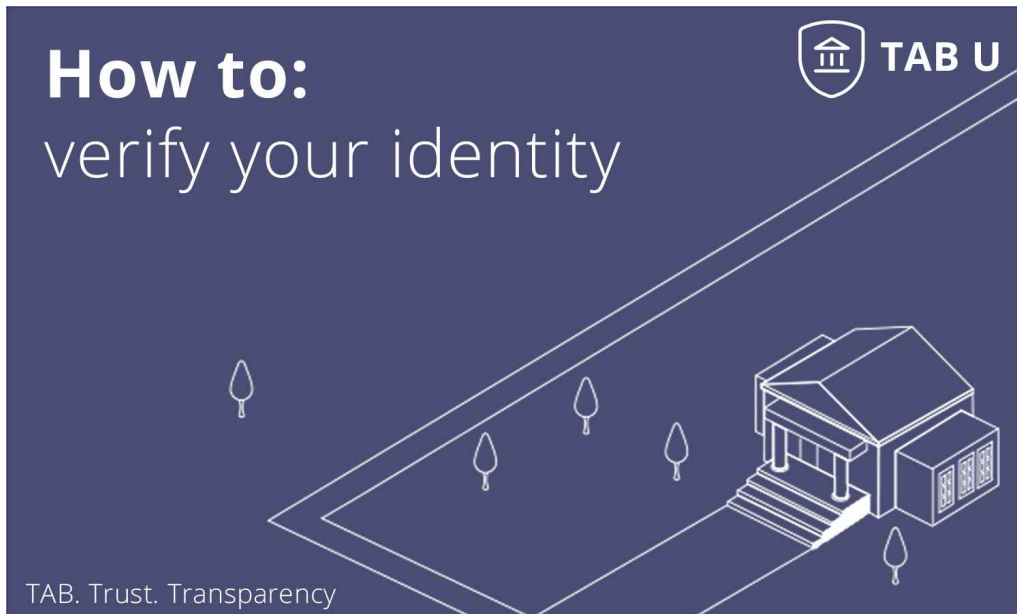


How to verify your identity

How to

12.11.21



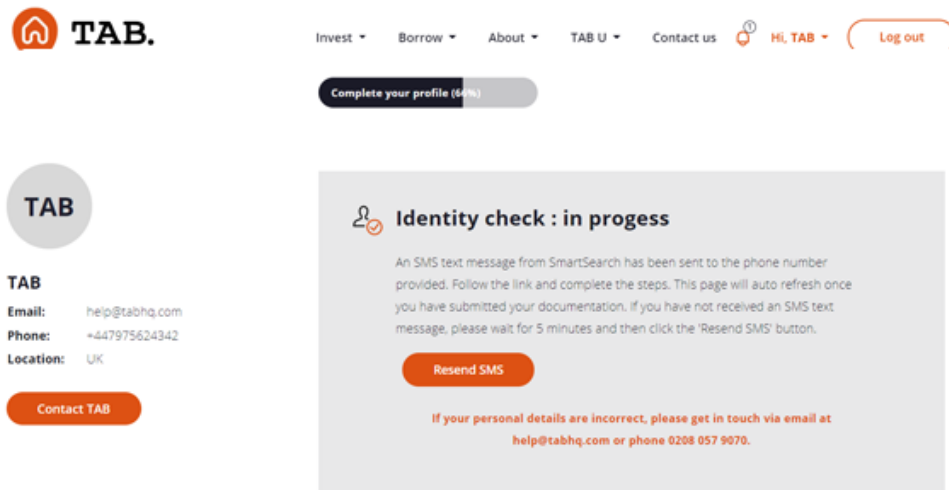
We use third party provide Plaid for our customer identity checks. To complete the verification, you will need:

1. a smartphone with a working camera
2. photo ID - passport, driving licence or residency permit. Your chosen document must include your photograph and not have expired.

Follow the verification steps below. If you have any questions or problems onboarding, please get in touch with our investor relations team [here](#).

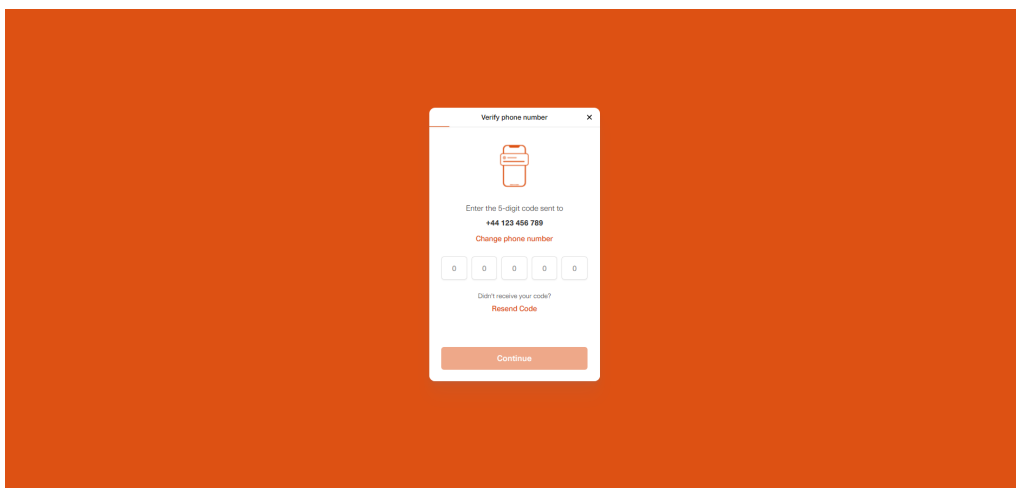
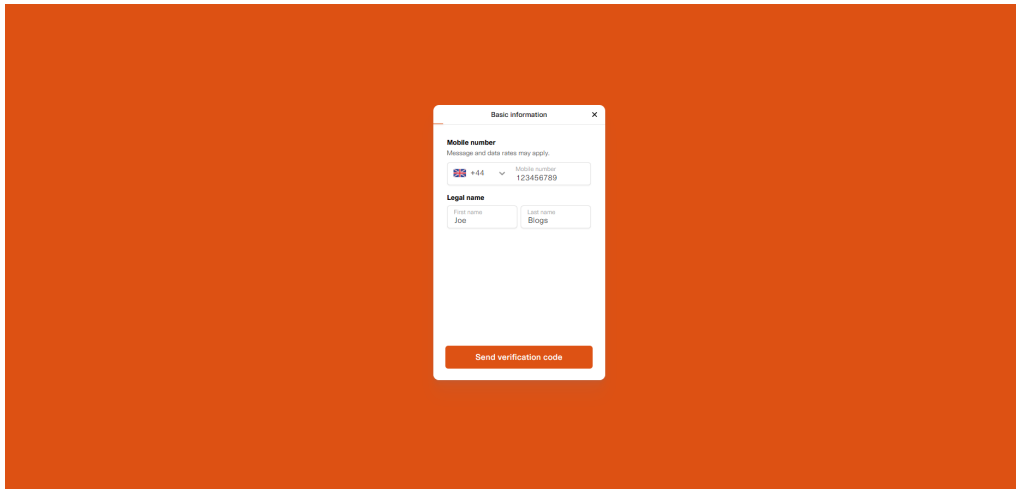
1. You will be asked to provide:
 - a. your full name as it appears on official documents.

- b. date of birth
- c. current residential address



The screenshot shows the TAB user interface. At the top left is the TAB logo. To its right is a navigation bar with links: Invest, Borrow, About, TAB U, Contact us, and a user profile icon. The user profile icon shows 'Hi, TAB' and a 'Log out' button. Below the navigation bar is a progress bar labeled 'Complete your profile (66%)'. On the left side, there is a user profile card for 'TAB' with a circular profile picture. Below the name, it lists 'Email: help@tabhq.com', 'Phone: +447975624342', and 'Location: UK'. There is a 'Contact TAB' button. On the right side, there is a grey box titled 'Identity check : in progress' with a checkmark icon. The text inside says: 'An SMS text message from SmartSearch has been sent to the phone number provided. Follow the link and complete the steps. This page will auto refresh once you have submitted your documentation. If you have not received an SMS text message, please wait for 5 minutes and then click the 'Resend SMS' button.' Below this text is a 'Resend SMS' button. At the bottom of the grey box, it says: 'If your personal details are incorrect, please get in touch via email at help@tabhq.com or phone 0208 057 9070.'

2. Provide your full name and phone number in the required boxes. Plaid will send you an SMS text message with a five digit code to verify your phone number.
3. Enter the verification code into the five-digit box provided.



4. Please then enter your address and date of birth

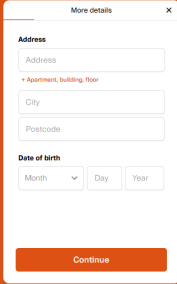
5. When you are ready, please scan the QR code with your phone's camera

6. Take a photo of your chosen ID card

The technology works best when your document is placed on a well-lit, flat, dark-coloured surface away from direct light which can cause glare. We recommend that you take the photo from directly above the document and not at an angle. Do not obstruct or hold the edges of the documents with your fingers.

Please ensure that the photo is:

- clear
- has no glare or reflections
- all the edges of the document are included



More details

Address

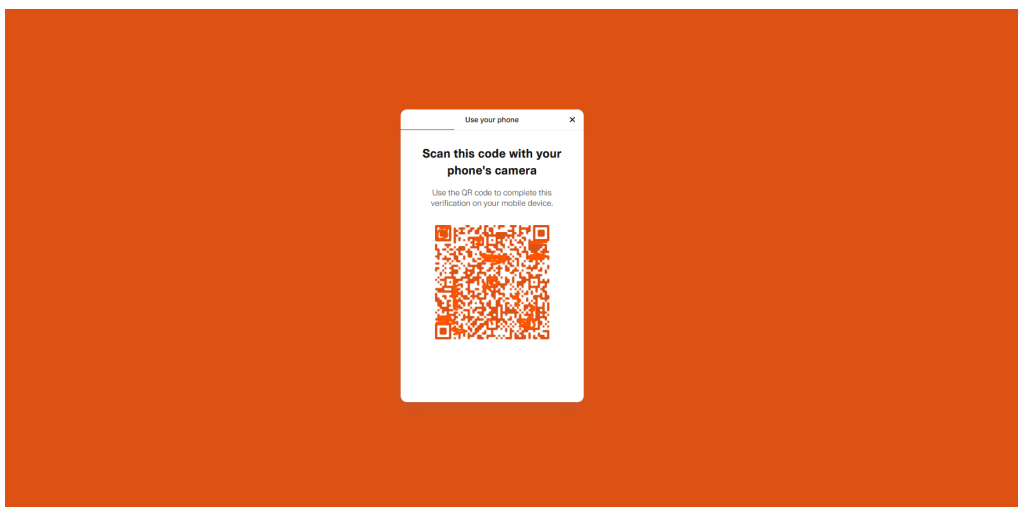
City

Postcode

Date of birth

Month Day Year

Continue



7. Next, you will be taken to a page providing instructions for taking a selfie to verify your identity.

Please ensure you:

- take a live, contemporaneous photo of yourself
- use your front camera
- look directly at the camera with your whole face visible
- remove glasses or hats
- Take against a plain background i.e. wall or door.

8. When you are ready, take a selfie image. As with the document image capture you can also view your selfie and retake if necessary.

9. Confirm you are happy the selfie image is clear.

10. Once you have taken your selfie, you can proceed with your application.

Capital is at risk. Property values can go down as well as up. Borrowers may default and investments may not perform as expected. Interest and income are not guaranteed. Returns may vary. You should not invest more than you can afford to lose. TAB is not authorised by the Financial Conduct Authority. Investments are not regulated and you will have no access to the Financial Services Compensation Scheme (FSCS) or the Financial Ombudsman Service (FOS). Past performance and forecasts are not reliable indicators of future results and should not be relied on. Forecasts are based on TAB's own internal calculations and opinions and may change. Investments are illiquid. Once invested, you are committed for the full term. Tax treatment depends on individual circumstances and may change.

You are advised to obtain appropriate tax or investment advice where necessary. Understand more about the key risks [here](#).

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